



## Action Deafness

### Assessment of need for, and provision of equipment for deaf, hard of hearing and deafened people

Action Deafness is experienced in carrying out assessments of need for people with a hearing loss, with the aim of issuing equipment where appropriate to meet those needs. We carry out the assessments in the person's own home to identify what issues arise, and use our wealth of expertise to identify the appropriate solutions, primarily through the provision of equipment, but also utilising signposting, and referring on to other agencies where relevant.

Equipment is issued, installed and fully set up by us, with full training on its use, including demonstrations with the actual equipment giving the individual the time to practice, to ensure their full understanding. We also identify additional needs and signpost accordingly, both to our own services and those of other organisations where appropriate.

Product name	Picture	Description
Personal Listener, with neckloop, headphones, or stethoset		A portable amplifier that improves the clarity of conversations and other sounds such as the TV enabling them to be heard more clearly, and can be used either with a hearing aid with a T-switch, or without a hearing aid. It works with either a neckloop (with a hearing aid), or headphones or a stethoset without a hearing aid. This is ideal for one to one communication and is portable, and therefore suitable for use in different locations. It can be used outdoors as well as indoors.
TV Listener with neckloop		This comes with a neckloop which works in conjunction with a hearing aid to block out background sounds, making the sound of, for example the TV, clearer with less distracting sound.  NB: A converter for new style televisions may be required to ensure compatibility with the listener, dependant on the make and model of the television concerned. This digital to analogue convertor will enable you to connect a TV to a loop system if your TV doesn't have an analogue



		<p>output. Should this be the case the charge would be £40 per converter.</p>
<p>Smoke Alarm with Vibrating Pad</p>		<p>A smoke alarm uses ground-breaking technology providing a response to all types of fire. It is sealed for life with a 10 year sensor and power pack. This comes with a vibrating pad to alert those with a hearing loss of fire/smoke.</p>
<p>Wireless Home Alerting System</p>		<p>A portable, loud sounding and flashing wireless doorbell system with bell push. This unit can be moved for use in any room in the house.</p>
<p>Sound Sensor (for flats)</p>		<p>The sound sensor is an option that can be added to the above home alerting system, specifically for use in flats with an intercom system, to alert the individual to callers at the door. The home alerting system needs to be purchased in addition to the sound sensor.</p>
<p>Telephone Signaller</p>		<p>This telephone signaller is another option that can be added to the above home alerting system, to provide a visual alert for incoming telephone calls. A home alerting system needs to be purchased in addition to the telephone signaller.</p>
<p>Vibrating Travel Alarm Clock</p>		<p>This portable vibrating alarm clock is ideal for home or travelling, with a strong vibration to alert to the alarm.</p>



<p>Telephone Amplifier</p>		<p>An amplifier with both volume and tone control, so if the current phone doesn't provide enough volume control, this plugs into the existing phone and enables the amplification of the sound. With the addition of a tone control it is possible to have some control over the sound of the voice, making it easier to hear.</p>
<p>Baby Monitor with Vibrating Pad</p>		<p>This baby alarm is ideal for parents/carers providing a visual alert when a child cries whilst asleep in bed. It has a video display with night vision this twin pack comes with two cameras, ideal for one or two small children.</p>
<p>Pager alerting system</p>		<p>The system comprises a Pager, Trickle Charger, Pillow Pad, Mini Monitor, Telephone Monitor and Ionisation Smoke Alarm. Ideal for providing Doorbell, Telephone, and Smoke Alarm cover to a profound deaf individual.</p>

This comprehensive list of equipment would be agreed with Rutland County Council and then provided as appropriate, after comprehensive assessment of need, for deaf, deafened and hard of hearing people living within the county of Rutland.

However, should the individual prefer equipment not on the agreed list, or equipment from categories not falling within the agreement with Rutland County Council, a catalogue of suitable equipment would be issued providing the individual with options that can be purchased from a reputable supplier. Recommendations could be made as to the most appropriate equipment to meet their needs, should they wish to purchase for themselves.